



## **RENEE RIMLESS CLOSE COUPLED TOILET SUITE INSTALLATION INSTRUCTIONS**

# Renee Close Coupled Suite

## Installation Instructions and Care and Maintenance

### **Important Note:**

- *Installation must be undertaken by a licensed plumber and must be installed in compliance with AS/NZS 3500.1 and AS/NZS 3500.2.*
- *If the product has not been installed in accordance with AS/NZS 3500.1 and AS/NZS 3500.2 instructions. The warranty will be invalidated and service will be charged for.*
- *Do not use cement or cement mix to bed pan as this will void the warranty*
- *Please open the boxes and remove all components and inspect for damage. If damaged do not install and contact your supplier.*
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### **Renee Close Coupled Suite**

#### **1. Pan Preparation and Installation.**

- a) Remove the connector from the box and without wall bracket, fit into sewer pipe. Measure from the back of the closet to the end of the “P” trap and add 40mm. Use this distance to measure, extending from the wall and mark a line on top of the connector. Remove the connector from the sewer pipe and cut at this mark. Remove the flange and rubber from the discarded section of connector and refit to the cut end of the connector and relocate in the sewer pipe.
- b) Measure from the wall to the inside of the bracket boss and cut the bracket connecting tube to that measurement. Fit the connecting tube to the Pan connector and attach the stabilizing bracket. Refit the assembly into the sewer pipe and mark the position of fixing screws. Drill fixing screw holes and set the assembly aside
- c) Remove the cistern fixing lugs from the packaging and install in the pan cistern platform, and tighten the nuts.
- d) Move the pan into position and line up with the center line of the sewer pipe. Using a lead pencil, mark a line around the foot of the pan and mark the position of the floor bracket centers. Remove the pan and measuring in 50 mm from the outline in line with the bracket hole centers, position the fixing brackets and mark the position of the bracket screw holes. Drill the screw holes and fix the brackets to the floor.
- e) Connect an approved flexible hose to the stop cock and turn on the water supply allowing any residue within the lines to be flushed into

the sewer. Turn of the water supply and feed the hose through the hole in the side of the pan and up through the hole in the cistern fixing platform. *(skip this stage for back inlet cistern applications)*

- f) Position the pan connector assembly into the sewer pipe and screw to the wall. Apply a small amount of dish washing liquid to the rubber seal of the connector. Line the pan up with the connector and slide back to the wall ensuring the closet outlet engages with the connector.
- g) Fit the screws through the side holes in the pan into the floor brackets and tighten. Fit the cover caps over the screw heads.

## **2a. Bottom Inlet Cistern Installation**

- a) Place the cistern on its face, base towards the wall, on top of the pan and connect the flexible hose. Holding the inlet valve closed, turn on the water supply and ensure there are no leaks. Turn off the water supply. Ensure the cistern/pan seal rubber is correctly positioned on the outlet valve and lift the cistern into position onto the pan platform. Insert the fixing screws from the inside of the cistern, through the holes in the base of the cistern into the brass lugs, and tighten. Fit the cistern lid and insert the button through the hole in the lid and tighten into the outlet valve assembly. *(Do not over tighten)*
- b) Turn on the water supply and fill the cistern, and flush a few times to ensure correct operation and no leaks.

## **2b. Back Inlet Installation**

- a) Ensure the cistern/pan seal rubber is correctly positioned on the outlet valve and lift the cistern into position onto the pan platform. Insert the fixing screws from the inside of the cistern, through the holes in the base of the cistern into the brass lugs, and tighten. Fit the cistern lid and insert the button through the hole in the lid and tighten into the outlet valve assembly. *(Do not over tighten)*
- b) Connect a stop cock (not supplied) to the nipple protruding from the wall. Connect the flexible hose from the inlet valve to the stop cock. Turn on the water supply, fill the cistern with water, flush a few times and check for leaks.

## **2. Installation of seat**

- a) Remove the seat and fittings from the packaging. Insert the top fixing plugs into the seat bolt holes. Place the hinge blocks over the holes and loosely fit the screws.

- b) Fit the seat onto the hinge pins and slowly allow the seat and cover to lower to the closed position. (Do Not Force the Seat Down)
- c) Adjust the position of the seat to line up with the rim of the pan and tighten the seat fixing screws.
- d) Lift the seat and cover to the open position and remove the seat from the hinge pins by depressing the two chrome buttons.
- e) Place the stainless-steel covers over the hinge blocks and refit the seat to the hinge pins. Allow the seat to lower to the closed position.

### 3. Clean up and finish

- a) Clean up all pencil lines and run a bead of Silicone around the foot of the pan.
- b) Fit the cistern lid to the top of the cistern.
- c) Wipe down the entire installation with warm soapy water and rinse with clean water.

## Settings and Operation

Press the full flush button for all solids waste removal, and the half flush button for all liquid waste removal.

### Outlet Valve

Full Flush	Position 4
Half Flush	Position 16

### Back Inlet valve

Float	Position 13
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Water Level            230mm from inside bottom of tank.

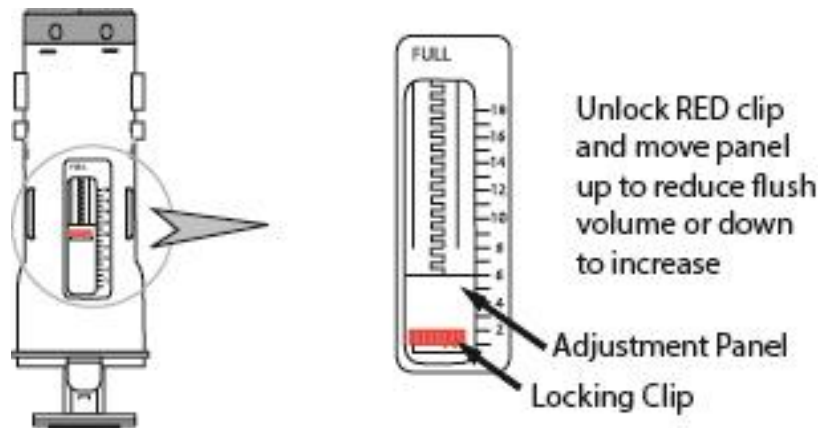
## Adjustment of Flush Volume

**NOTE:** It is recommended that only qualified plumbers make any adjustment. The valves have been factory set and changes in settings may result in failure to flush

To Adjust the outlet valve settings: -

1. Turn off the water supply, flush the cistern and remove the cistern lid.
2. Rotate the outlet valve to remove it from the cistern.

3. Holding in one hand turn the valve until the "FULL" (White) adjustment window is facing you.
4. Rotate the **RED** locking clip to the right to unlock, and move the sliding adjustment panel, up to decrease flushing volume, or down to increase flushing volume. Rotate the locking clip back to the left to lock.
5. For adjustment of the half flush volume repeat the process on the "HALF" (Grey) adjustment window.
6. Replace the valve back into the cistern ensuring it is correctly located and locked onto the outlet valve tail.
7. Refit the lid, turn on the water supply, and when cistern is full flush it a few times to ensure correct operation.



## Care and Maintenance

The Renee Close Coupled Suite is a high quality, high efficiency, vitreous china pan and cistern with a high-quality Urea slow close seat and cover. The W.D.I internals in the cistern have been pre-fitted and adjusted to 4.5 liter full flush and 3 liter half flush. The cistern and fittings have been checked for leaking and performance before leaving the factory. No further adjustment is required.

- Please use only warm soapy water to keep the surface clean and shiny.
- Do not use abrasive cleaners as these may scratch the surface of the product.
- Do not use acidic or corrosive cleaners.
- Do not use additives within the cistern as these may have a detrimental effect on the cistern internals.
- Do not make any adjustments to the cistern fittings.

***\*Any breach of the above instructions will null and void any warranty claims.***

## **Troubleshooting.**

- **Water is leaking into Pan (1)**

Water level is set to high – Readjust the inlet valve height to lower the water level or adjust the overflow pipe height.

- **Water leaking into Pan (2)**

Outlet valve seal is leaking – Remove outlet valve from cistern and inspect sealing rubber for damage or contamination of foreign material, replace if damaged, clean and refit – if leak still evident replace seal.

- **Water Leaking onto Floor (1)**

Water Connection is leaking – retighten water connection or replace connector fittings (Copper pipe or Flexible hose)

- **Water Leaking onto Floor (2)**

Leaking from between the pan and cistern – remove the cistern from the pan and inspect the alignment and/or condition of the cistern/pan rubber seal – realign or replace and refit cistern.

- **Water on Floor – Not from cistern**

Check Pan Connector to ensure pan trap has engaged correctly.

## **RETURNS AND WARRANTIES**

Decina Toilet Suites carry the following warranty period on manufacture and materials:

- (a) Toilet Suites (All Cisterns & Pans) 10 years replacement product / 1 year parts and labour

Our extended warranties only apply to faults or defects which have arisen solely from faulty materials or workmanship in the Products and does not apply to other defects which may have arisen as a result of, without limitation, the following: accidental damage, installation damage, installation that does not follow the companies recommendations, abuse, misuse, maltreatment, abnormal stress or strain, harsh or adverse weather conditions, including excessive water temperature, or neglect of any kind of the Products. Any

changes to the Product as supplied. Repairs of the Products other than by a Decina accredited or licensed service agent or technician are not covered. This extended warranty for the Products commences from date of purchase. In addition to this extended warranty, certain legislation (including the ACL) may give you certain rights which cannot be excluded, restricted or modified, this extended warranty must be read subject to such legislation and nothing in this warranty has the effect of excluding, restricting or modifying those rights. To make a warranty claim, visit the Decina website [www.decina.com.au](http://www.decina.com.au), the following documentation must be attached to the Decina Warranty Claim page:

- Proof of purchase (original invoice from the supplier)
- Details of the warranty claim including the date of installation, installer's details and head contractors details, the date the issue has been found
- Your contact details

If the Product has not been installed, please contact Decina for their authorized agent to inspect the Product. If the claim is accepted the Product can be returned with the Proof of Purchase (POP), to the place of purchase or Decina will arrange a collection and replacement. Note: The extended warranty only applies to the original owner and is not transferable.

Should any warranty claim be made and attended to by a Decina authorized Service Agent and that in the opinion of the Service Agent or Decina, the problem was from faulty installation or use of the Products in conjunction with Products of another manufacturer or from some other cause other than a manufacturing defect of the goods for which Decina is responsible.

Decina Bathroomware Pty Ltd reserves the right to charge a service fee for each service staff attending the premises where Products have been installed.

As part of Decina's commitment to continuous improvement, Decina reserves the right to make changes to its Product at any time.

Our goods come with guarantees that cannot be excluded in the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.