



BEFORE INSTALLATION: CHECK ALL PARTS OF PRODUCT THOROUGHLY. INSTALLATION IS ACCEPTANCE OF GOODS AND WILL VOID WARRANTY.

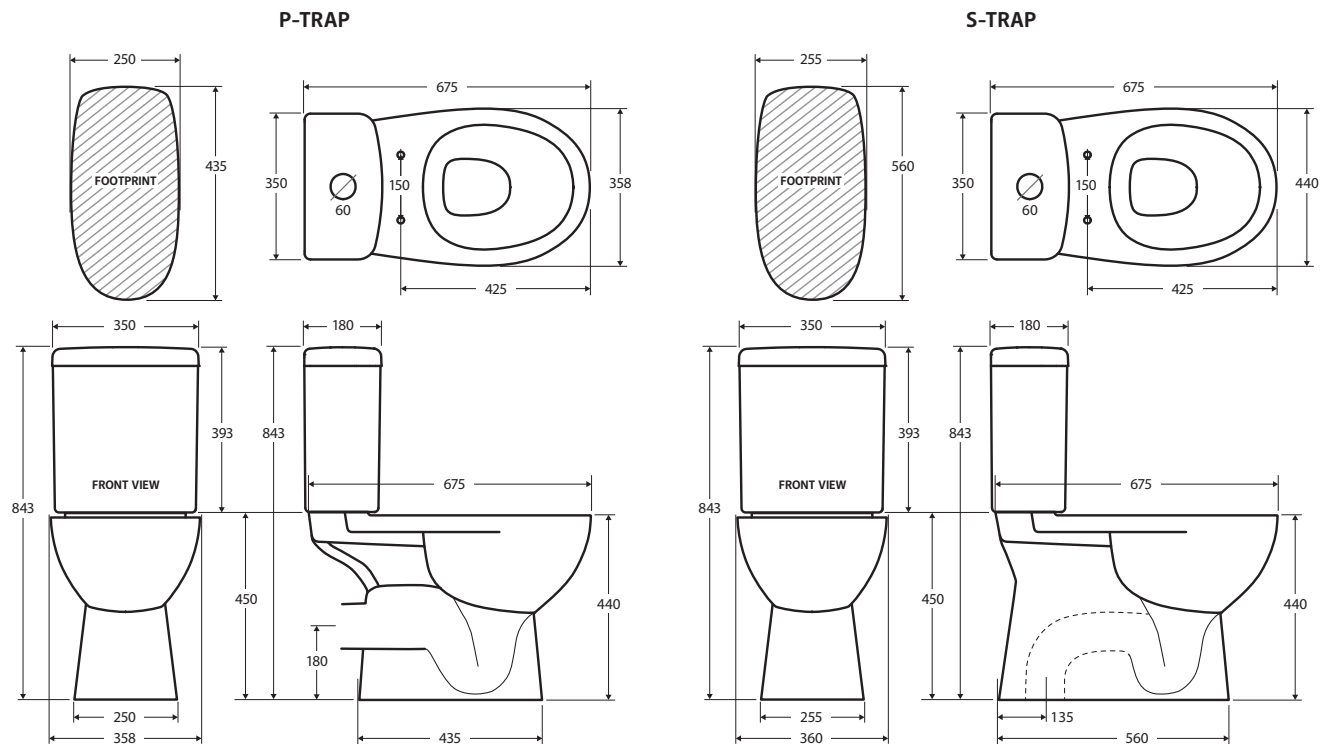
STELLA

Close-Coupled Toilet Suite

K009

SUITE VARIANTS	PRODUCT CODE
P-Trap	K009P
S-Trap 90-160	K009

SPARE PARTS	ITEM CODE
Cistern only	K009-C
P-Trap Pan & Seat	K009-PPS
S-Trap Pan & Seat	K009-PS
Seat only	K009-SEAT
R&T Bottom Inlet	200126
R&T Outlet for Bottom Inlet	200127
Rubber Donut	200160
Mini Cistern Cock	THT39



ITEM CODE: K009
 UPDATED: 28/09/2020

All installations should be carried out by a qualified tradesman in compliance with the National Plumbing & Drainage Code and any State or Local Authority Regulations, in accordance with AS/NZS 3500 series of standards and AS/NZA 6400. All measurements are in millimetres and are subject to change without notice. For ceramic products, please allow +/- 5mm tolerance for manufacturing variance. Please refer to fienza.com.au for the latest product specification.

PLEASE NOTE:

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1 Parts required to mount cistern to pan.



2 Ensure outlet rubber is fitted to cistern.



3 Sit cistern onto pan.



4 Use supplied bolts to fasten cistern to pan.

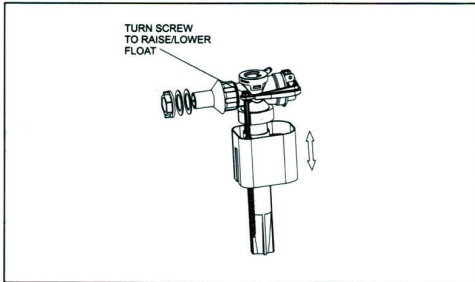


5 **BOTTOM INLET SETUP:** Attach external flexi hose (not supplied) to bottom connector and inlet.



INLET VALVE SERVICE

1. Water level adjustment



WARNING

DO NOT USE CHLORINE/CHEMICAL SANITISERS IN THE CISTERN TANK. SUCH USE MAY RESULT IN DAMAGE TO TANK COMPONENTS AND WILL VOID THE PRODUCT WARRANTY

2. Cleaning the diaphragm

It is possible for dirt/debris to prevent the valve shutting off. To remedy this the diaphragm may be cleaned as follows:

1. Unclip the float arm from the adjustment screw
2. Twist the plastic top-assembly firmly anti-clockwise and remove it from the valve body
3. Inspect both rubber diaphragm and valve seat. Rinse under running water to remove dirt/debris
5. Re assemble in reverse order

OUTLET VALVE SERVICE

Removal

Valve may be removed for service - twist to unlock

Assembly

Hoses are not shown on this diagram

Push button rod settings

Button rods must be just clear of the valve pads

Button rods can be adjusted by screwing up or down

Ensure that buttons match valve pads

Half flush adjustment

Half flush volume can be adjusted by moving the side float up or down.
 Moving the float DOWN increases the half flush
 Moving the float UP decreases the half flush

Full flush adjustment

The full flush volume can be adjusted by changing the residual water level in the cistern.
 Move the adjuster DOWN to increase the volume.
 Move the adjuster UP to decrease the volume.

At Fienza we pride ourselves on supplying products of a high standard. Our warranty periods are extremely competitive and practically designed to give the end user peace of mind.

Warranties for Domestic Use

The extended warranties below apply to domestic uses and applications of Fienza® products, such as private dwellings and retirement villages.

TOILET SUITES	1 YEAR Labour for product fault. Does not include warped / faulty / damaged products that have already been installed.
Ceramics	5 YEARS replacement parts or product
Internal system (valves)	3 YEARS replacement parts 1 YEAR Labour
Seat and Hinges	1 YEAR replacement parts or product
Link and Flush Pipes	1 YEAR replacement parts or product
Button Assembly	1 YEAR replacement parts or product
Parts subject to wear and tear ie. seals and rubbers are not covered by Warranty	

Warranties for Commercial Use

The extended warranties below apply to commercial uses and applications of Fienza® products, including, but not limited to: commercial food premises such as restaurants; commercial accommodation such as hotels; hospitals and healthcare facilities; public amenities; and industrial, laboratory and manufacturing facilities.

TOILET SUITES	1 YEAR Labour for product fault. Does not include warped / faulty / damaged products that have already been installed.
Ceramics	3 YEARS replacement parts or product
Internal system (valves)	1 YEAR replacement parts 1 YEAR Labour
Seat and Hinges	1 YEAR replacement parts or product
Link and Flush Pipes	1 YEAR replacement parts or product
Button Assembly	1 YEAR replacement parts or product
Parts subject to wear and tear ie. seals and rubbers are not covered by Warranty	

Warranty Conditions

- Installation has been carried out by a licensed plumber in accordance with the plumbing code of Australia.
- All maintenance and adjustments to the product after the installation have been carried out by a licensed plumber.
- No additives have been introduced into the cistern tank.
- Only mild household detergents and soft (non-abrasive) cloth has been used to clean the product.
- All goods of substandard quality manufacture (excluding imperfections permitted within AS1976 - Vitreous China used in Sanitary Applications) will be credited or replaced by Fienza when advised within the warranty period, subject to prior inspection and agreement.
- Proof of purchase is required for warranty claims.

Warranty Limitations

To the extent permitted under the Trade Practices Act and other relevant legislation, Fienza's liability is limited to:

- The cost of replacing the goods, or
- The cost of obtaining equivalent goods, or
- The cost of having the goods repaired
- Fienza is not responsible for any lack of operation or performance of goods (or any loss or damage) where goods are used or adapted for a with other goods not supplied by Fienza.
- It is the responsibility of the customer and installer before installation to ensure are correct and free of obvious visible faults.
- Fienza is not responsible for the labour and rectification costs incurred in the above circumstance.

Conditions for On-Site Warranty Service Calls

Fienza will charge a service fee for each visit to an installation by its technician where it is determined that the fault is due to poorly executed or unlicensed installation work or where the product is not a genuine Fienza product or where the product is outside the warranty period. This may be paid in advance by credit card over the phone to a Fienza technician attending the site and will be refunded if the Fienza product is found to be at fault.